

## Caring For Your Down Products

*Some basic procedures for the maintenance of your down product should be followed. This includes the following;*

- *Fluff up your pure down or down/feather mix product regularly. This simple act will keep your duvet or pillow at its highest loft ensuring maximum warmth and preventing clumping of the filling which could shorten the lifespan of the product.*
- *Down is an all-natural product with a thin coating of oil. It is this very oil which ensures that down retains its flexibility and its longevity. Under certain conditions (e.g. high humidity) natural down might develop a faint odour – this is normal. In fact, for pure down to be completely odourless it must be stripped of its protective oils with strong chemicals. A few simple guidelines should be followed to prevent excessive odorising:-*
  - o *Air your down product for a day or two when you first take it home.*
  - o *Keep your down product out of direct sunlight.*
  - o *Keep your down pillows in a pillow cover. This forms a protective barrier which prevents excessive moisture and hair oils from penetrating into the down filling.*
- *Always store your down and feather products in a breathable bag preferably one made from 100% cotton. Also, when storing try to pack the item loosely and not compress it too much.*

## SleepCo Promise

- *Thank you for purchasing a SleepCo down product. We trust that you will experience many years of peaceful and rejuvenating sleep with our all natural bedding. Nothing is more exciting than for us to know that we are adding to the quality of each of our customer's lives. And if for some reason you are not 100% happy with your purchase please contact us within 14 days of purchase.*

## Cleaning Guidelines

*Cleaning natural down and feather products is as simple as 1, 2, 3...*

1. *Prevention is better than cure. Protect your duvet by keeping it covered and fluff it up regularly. Pillows should have the additional protection of a towelling protector. Try to keep your pillow away from too much moisture (e.g. wet hair), oils (e.g. night creams) and excessive compression (e.g. storing in a compressed state).*
2. *Spot clean: When a spill occurs try to spot clean immediately with a mild detergent without allowing the filling to get wet. If possible shake the filling away from the affected area, clean and dry the spill, and re-fluff the duvet.*
3. *Washing: Down products can be washed and dry cleaned; preferably the former as laundering is gentler on the downproof fabric. When cleaning down products use a mild detergent on a low heat setting. You can clean your own duvets, however, because of the bulkiness of large duvets it is easier for these to be sent to a professional launderer. To dry, spin gently, stopping the cycle every now and then to fluff out the duvet. If still slightly damp, hang out in the shade to dry slowly. It is imperative that the down be thoroughly rinsed to rid it of all suspended dirt and cleaning residue as these can prevent the down from fully re-lofting.*

*For more information contact us at [info@sleepco.co.za](mailto:info@sleepco.co.za)  
Or visit our website at [www.sleepco.co.za](http://www.sleepco.co.za)*

